

# THE MARC JACOBS

## WATCH REPAIR FORM

485 W. MILWAUKEE ST. SUITE 501 ° DETROIT, MI 48202 ° 1-844-329-6842

**INCLUDE THIS FORM WITH YOUR WATCH WHEN SENDING IT IN FOR REPAIRS. ONE WATCH PER FORM, PLEASE.**

### RETURN INFORMATION

FIRST NAME	LAST NAME	DATE
ADDRESS		
CITY	STATE	ZIP CODE
DAYTIME PHONE	HOME PHONE	
EMAIL		

### REPAIR INFORMATION

SERIAL #
DESCRIBE THE PROBLEM HERE:

SKU # \_\_\_\_\_

ORDER # \_\_\_\_\_

YOUR MARC JACOBS WATCH IS WARRANTED BY MARC JACOBS WATCHES UNDER THE TERMS AND CONDITIONS OF THIS TWO-YEAR WARRANTY, VALID FROM THE DATE OF PURCHASE.

Your warranty covers:

- Faulty workmanship under normal use during the warranty period.

Your warranty does not cover:

- General wear and tear.
- The battery, leather or metal strap and/or buckle.
- Negligence, loss, theft or accidents.
- Negligent or improper handling of the watch, crystal and crown.
- Water damage if your watch is not marked as water resistant or has been opened by an unauthorized service center.
- Any watch for which you do not have a valid proof of purchase.
- Any claims on the watch if you have had it serviced other than at an authorized service center.
- Indirect or consequential damage resulting from any defect, inaccuracy or inoperativeness of the watch.
- Other factors not due to defects in workmanship.

If you make a valid warranty claim, we will replace or repair your watch at our discretion. In case of replacement, Marc Jacobs cannot guarantee that you will receive the same watch model. If your model is not available, a watch of equal value or similar style will be provided. The warranty for the replacement watch ends two (2) years from the date the replacement watch is received.

Please note that:

- Proof of purchase is required to make a claim under this warranty.
- If you make a claim under this warranty, you will be required to cover the cost of sending your watch back to the relevant service center
- For service or repairs not covered under this warranty, the service center may process your request and you may be charged for the work required.

#### SHIP TO:

BEDROCK WATCH COMPANY CUSTOMER CARE

Attn: Customer Care

485 W. Milwaukee St., Suite 501

Detroit, MI 48202